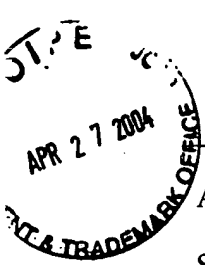


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AA



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: TERAURA et al.

Atty. Dkt.: 11-72

Serial No.: 09/987,795

Art Unit: 3653

Filed: November 16, 2001

Examiner: BUTLER, Michael

Title: A METHOD OF CONTROLLING
PHYSICAL DISTRIBUTION AND A
PHYSICAL DISTRIBUTION
CONTROLLING SYSTEM

Commissioner for Patents
U.S. Patent and Trademark Office
2011 South Clark Place
Crystal Plaza Two, Lobby, Room 1B03
Arlington, VA 22202

Date: April 22, 2004

AMENDMENT UNDER 37 CFR 1.111

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Sir:

In response to the office action mailed December 30, 2003, please amend the application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 9 of this paper.

04/28/2004 SSESHE1 00000044 09987795
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